

My game scores aren't showing up online, who do I contact?

FOR THE COACH:

First, make sure you have already used the new "Call In" feature or the "Scan Code" to record your game scores after your game. (The number at the top of your game card has the phone number, event ID and game number. This will ensure that your game scores are in the system immediately after the game.)

If you've already called in your game card score then you may contact the games commissioner who can check on this for you.

BASC Games Commissioner: games@bascok.com

FOR THE PARENTS:

If you have questions regarding why game scores are not showing up in the system, **please contact your coach first**. If the coach has already entered the game scores into the new "Call In" or Scan Code feature, the coach may then contact the games commissioner to verify the scores have been received.